

## IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicant: Max Copperman et al. Examiner: Neveen Abel-Jalil

Serial No.: 10/047,446 Group Art Unit: 2165

Filed: January 14, 2002 Docket: 1546.015US1
Title: EFFICIENT AND COST-EFFECTIVE CONTENT PROVIDER FOR

CUSTOMER RELATIONSHIP MANAGEMENT (CRM) OR OTHER

**APPLICATIONS** 

## INFORMATION DISCLOSURE STATEMENT

MS RCE Commissioner for Patents P.O. Box 1450 Alexandria, VA 22313-1450

In compliance with the duty imposed by 37 C.F.R. § 1.56, and in accordance with 37 C.F.R. §§ 1.97 *et. seq.*, the enclosed materials are brought to the attention of the Examiner for consideration in connection with the above-identified patent application. Applicants respectfully request that this Information Disclosure Statement be entered and the documents listed on the attached Form 1449 be considered by the Examiner and made of record. Pursuant to the provisions of MPEP 609, Applicants request that a copy of the 1449 form, initialed as being considered by the Examiner, be returned to the Applicants with the next official communication.

Pursuant to 37 C.F.R. §1.97(b), it is believed that no fee or statement is required with the Information Disclosure Statement. However, the Commissioner is hereby authorized to charge the required fees to Deposit Account No. 19-0743 in order to have this Information Disclosure Statement considered.

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OTHER APPLICATIONS

Pursuant to 37 C.F.R. 1.98(a)(2), Applicant believes that copies of cited U.S. Patents and Published Applications, and Non-Published Applications identifiable by USPTO Serial Number, are no longer required to be provided to the Office. Notification of this change to this effect was provided in the United States Patent and Trademark Office OG Notices dated October 12, 2004 and October 19, 2004. Thus, Applicant has not included copies of any US Patents or US Patent Applications identifiable by serial number that may be cited with this submission. Should the Office require copies to be provided, Applicant respectfully requests that notice of such requirement be directed to Applicant's below-signed representative. Applicant acknowledges the requirement to submit copies of foreign patent documents and non-patent literature in accordance with 37 C.F.R. 1.98(a)(2).

The Examiner is invited to contact the Applicants' Representative at the below-listed telephone number if there are any questions regarding this communication.

Respectfully submitted,

MAX COPPERMAN ET AL.

By their Representatives,

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CERTIFICATE UNDER 37 CFR 1.8: The undersigned hereby certifies that this correspondence is being deposited with the United States Postal Service with sufficient postage as first class mail, in an envelope addressed to: MS RCE, Commissioner for Patents, P.O. Box 1450, Alexendria, VA 22313-1450 on this

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Complete if Known Substitute for form 1449A/PTO
INFORMATION DISCLOSURE Complete if Known STATEMENT BY APPLICANT **Application Number** 10/047,446 January 14, 2002 **Filing Date** (Use as many sheets as necessary) **First Named Inventor** Copperman, Max 2165 **Group Art Unit Examiner Name** Abel-Jalil, Neveen Attorney Docket No: 1546.015US1

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